

CAMPAIGN REGULATION for the ACQUISITION AND UTILIZATION of GIFT CARDS

I. CAMPAIGN ORGANIZER

1.1. The organizer and Gift Cards issuer is **HEINRIG IMPEX SRL BUCHAREST BRANCH**, a Romanian legal person, headquartered in Bucharest, 104A Sabinelor Street, District 5, registration number with the Trade Register Office Bucharest J40/6143/1999, Unique Registration Code 11955941, fiscal attribute RO, hereinafter referred to as "Heinrig".

1.2. The regulation of the campaign is posted on <https://www.travel-free.ro/en.html> for the entire period of its development, in Romanian, and may be found in all participating stores.

1.3 Heinrig company uses the Travel Free brand with its holder's consent for the products and services it has been registered for.

II. THE DURATION OF THE CAMPAIGN. CAMPAIGN VENUE

2.1. The Heinrig campaign runs for an indefinite period, in compliance with the applicable legal provisions.

2.2. The campaign runs in Romania, the Gift Cards may be purchased, within the limits of the available stocks, from the stores owned by the Heinrig company, located in the border crossing points.

Further information on the Heinrig store network may be found on the site of the subscribed: <https://www.travel-free.ro/en.html> .

III. PRODUCTS PARTICIPATING IN THE CAMPAIGN

3.1. All the products sold in the stores specified under article 2.2 are eligible, including those in promotion or other special offers.

IV. THE RIGHT AND THE CONDITIONS OF PARTICIPATION

4.1. Any person who wants to offer a shopping gift to another person, may participate in this campaign, thus having the opportunity to purchase a Gift Card from Heinrig stores.

4.2. The Gift Cards may be purchased by any individual or any legal entity, whether residing in Romania or not.

4.3. The participation in this campaign implies full knowledge and express and unequivocal acceptance of this Regulation by all the participants (both the Gift Card buyer and its holder).

4.4. The campaign participants may not choose to receive the Gift Card value in cash or other products than those offered by the organizer or require changes in the technical characteristics of the card.

V. THE MECHANISM OF THE CAMPAIGN. GIFT CARDS PURCHASE CONDITIONS

5.1. Gift Cards may be purchased, within the limits of the available stock from any store in the Heinrig network according to the specifications under article 2.2.

5.2. Gift Card may be issued without paying any release fees. The Gift Card holder may shop for exactly the amount paid by the buyer to purchase the Gift Cards.

5.3. Gift Cards are available with values of 100 RON, 200 RON, 300 RON and 500 RON, VAT included. For other amounts, combinations of cards with different values may be purchased.

5.4. Each Gift Card has a unique bar code overleaf which will be read when purchased and when paying by the Gift Card as well as the minimum conditions of using the card.

VI. GIFT CARD TERM

6.1. The Gift Card is valid for 6 months from its purchase date, written down on the fiscal receipt and on the envelope and may be used only during this period.

6.2. The Gift Card is issued and remains the property of Heinrig. The Gift Card shall be delivered to the store staff when paying the purchased products.

6.3. The Gift Card validity date may be checked by reading the barcode at any store within the Heinrig network.

6.4. After the expiry date, the Gift Card may no longer be used for paying the value of the purchased products, the Gift Card balance being considered lost. The Gift Card holder has full responsibility in connection with the expiry of the validity term, not being entitled to any compensation from Heinrig.

VII. THE CONDITIONS OF USING THE GIFT CARDS

7.1. The Gift Card is not a credit card, debit card, payment or guarantee card, and its balance is not bearing interest. The Gift Card may be used only under the conditions of its issuance.

7.2. The Gift Cards may be used immediately after issuance, exclusively in any store within the Heinrig network according to the information above, in order to purchase any products of the offer of the undersigned within the limits established by this Regulation.

7.3. The card is not nominal and it may be transmitted by simple delivery from one person to the other, the responsibility of its usage belonging exclusively to the holder. The organizer undertakes no liability and shall not replace the Gift Card / Cards in case of theft, loss, astray or damage. In such situations, the Gift Card balance is considered lost, any compensation in connection with the event that led to the inability to use the Gift Card by its owner, not being possible.

7.4. The Gift Card may be used only once, in one single transaction, but several Gift Cards may be purchased simultaneously. To the extent that a person owns several Gift Cards, they may be cumulated for a single transaction.

7.5. The value of the purchased products must be equal to or greater than the value printed on the card. If the value of the purchase exceeds the nominal value of the card,

the difference shall be paid by any other means of payment accepted by the Heinrig store the transaction is made in.

7.6. No exchange is given when purchasing by the Gift Card and if the purchased product's value is lower than the amount written down on the card, the Gift Card balance may not be transferred or bought back, it being considered lost.

7.7. The Gift Card may not be used to purchase another Gift Card.

VIII. CONDITIONS OF RETURN

8.1. Once purchased, a Gift Card may not be returned or changed in any way, not even during its validity period or after the expiry thereof.

8.2. If a person wants to return the product / products purchased through a Gift Card, its value shall not be refunded, but he/she may purchase another product from a Heinrig store having the same value or higher than the returned one paying the price difference by any payment means agreed by the store.

8.3 The product/products return shall be carried out abiding by the return policy of Heinrig company and by the laws in force.

IX. DISCLAIMER

9.1. The campaign organizer assumes no liability, including but not limited to the following:

- (i) any errors occurred due to malfunctioning of the Internet services or blocking internal access due to network congestion during heavy traffic periods (for example, but not limited to the web page which does not load properly).
- (ii) Gift Card loss or damage.

9.2. Also, during the campaign period, the organizer:

- (i) shall not be obliged to accept forged or damaged Gift Cards;
- (ii) reserves the right to verify and monitor the campaign evolution. In case of noticing certain fraud attempts or infringement of this Regulation, he/she may refuse the use of the Gift Card;
- (iii) reserves the right to permanently exclude any participant from the campaign, who by fraudulent behaviour, affects the proper running thereof.

X. CONFIDENTIALITY

10.1. The organizer is the operator of personal data registered in the Register of personal data operators kept by the National Authority for the Supervision of Personal Data Processing. In this capacity, it guarantees the observance of the legal provisions regarding the processing of the personal data which are provided to the undersigned.

10.2. The personal data, to the extent that they are collected in this campaign shall not be disclosed to any third parties unless the organizer must comply with the obligations imposed by the law.

10.3. The organizer guarantees the confidentiality of all participants' personal data. The participant in the campaign, as a concerned person, has the following rights, according to Law no. 677/2001: the right to information, the right of information access, the right of data access, the right to oppose, the right not to be subjected to any individual decision and the right to address the court.

10.4. The participants have the right to obtain from the organizer on request and free of charge, the confirmation that the data that concern them are or are not processed by it and also, they have the right to oppose at any time that the data concerning them be processed, unless there are other contrary legal regulations thereto.

10.5. The participants have the right to request, by written request toward the organizer, the deletion or update of their personal data in accordance with the provisions of Law no. 677/2001. In order to exercise these rights, the campaign participant shall submit a written, dated and signed request to Heinrig SRL Bucharest branch, to its registered office in Bucharest, 104A Sabinelor Street, District 5, Bucharest or via e-mail at office@heinrig.com .

10.6. The organizer may ask the participants' consent to use their data free of charge, in various printed, audio and video materials. The participants are not obliged to give their consent, this remaining at their discretion. If participants wish to express their agreement, this shall be recorded in a written statement signed by them.

XI. DISPUTES

11.1. In no event, shall the organizer be responsible or liable for any damages or losses of any kind, including any direct, indirect, incidental or consequential damages, arising from the participation in this campaign.

11.2. Any dispute between the organizer and the buyers / owners of the Gift Card / Cards shall be solved amicably or, if this is not possible, the disputes shall be settled by the competent courts within the organizer's jurisdiction.

11.3. The enforceable law is the Romanian law.

XII. INTERRUPTION, MODIFICATION AND TERMINATION OF THE CAMPAIGN

12.1. This campaign terminates by law at the date of the notification by Heinrig of a decision in this regard. After the campaign termination date, the fulfilment of the conditions specified herein shall not entitle any person to participate in the campaign. The Gift Cards purchased prior to the termination of this campaign, and which are still valid may be used until the expiry of the term calculated from their time of purchase.

12.2. If, for any reason, this campaign may not take place as planned due to causes beyond the control of the organizer, due to fraud, technical issues, or any other causes which, in the organizer's opinion, affect the proper performance of the campaign, the organizer reserves the right to cancel, terminate, modify or discontinue this campaign.

12.3. The organizer reserves the right to change the rules for using the Gift Card, to discontinue this campaign anytime during the performance thereof or to extend it.

12.4. Any change or information relating to this campaign shall be notified in writing to the site of the undersigned <https://www.travel-free.ro/en.html> .